

Umutcan Yılmaz

contact@umutcanyilmaz.com ❖ [+90 \(530\) 267-1327](tel:+905302671327) ❖ Ankara, TR

SUMMARY

Detail-oriented Webmaster and IT Technician with 4+ years of experience in web development and AI projects. Proven track record in enhancing website performance and security, and skilled in managing IT systems. Strong analytical abilities and a quick learner with a solid educational background in English Language & Literature and Web Design.

WORK EXPERIENCE

Mesaj Group

Sep. 2023 – Present

Webmaster & IT Technician

Full-time - Hybrid; Ankara, TR

- Directed the development and maintenance of over 10 corporate web systems, including establishing server environments with Linux and LiteSpeed, handling web design, graphic design, and content management system installations.
 - Achieved A+ security across 10+ websites and boosted their performance by 70%.
 - Launched a complete identity toolkit that included logos, business cards, and branded folders which is now utilized by over 15 employees for consistent branding.
- Maintained IT equipment for a team of 15+, ensuring 99% uptime and operational efficiency.

Outlier

May 2023 – July 2024

AI Trainer

Part Time - Contract; Remote

- Specialized in image labeling for in-store surveillance cameras during the initial two months, contributing to their successful market launch.
 - Advanced to a top language project team, selected as one of 20 individuals from a pool of over 1,500 through various exams and evaluations.
 - Applied reinforcement learning algorithms in collaboration with Scale AI to optimize language projects for Alphabet Inc.
 - Created over 600 prompts and reviewed more than 400, consistently delivering high-quality work on schedule.

Pulse Fitness TR

Oct. 2020 – Sep. 2022

Fitness & Technology Professional

Full-time - On Site; Ankara, TR

- Managed server systems, CRM software, and IT equipment to ensure smooth operations.
 - Launched a new e-commerce website for selling gym equipment, creating B2B sales opportunities for the company through direct collaboration with the distributor's CEO.
- Transformed 75% of customers into loyal members and drove a 65% increase in membership sales through digital advertising.
 - Introduced a supplement sales program that significantly boosted company profits by 25%.
 - Personally trained and guided over 400 clients during their initial three weeks at the gym over two years.

EDUCATION

Social Sciences University of Ankara

February, 2024

BA, English Language & Literature

Ankara, TR

- Graduated with honors, receiving a Letter of Appreciation (2018-2019), Honour Student Certificate (2018-2019 and 2019-2020), and High-Honour Student Certificate (2020-2021).
- I served as a board member of the student club "IDEA", where I led the rebranding effort and managed activities such as event organization, member recruitment, and improving the club's online presence.

Anadolu University

August, 2022

AA, Web Design and Development

Eskişehir, TR

CERTIFICATIONS & SKILLS

- **Certifications:** Responsive Web Design, JavaScript Algorithms and Data Structures. Soon: CS50x and CS50x Cybersecurity Cert.
- **Skills:** C1 English; C2 Turkish; A2 German; HTML; CSS; JavaScript; C; SQL; BASH; CMS Tools; Workspaces.